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8:30 AM
C.W.
PATENT
1248-0580P
2852

IN THE U.S. PATENT AND TRADEMARK OFFICE

Applicant: M. NAGATA Conf.: 7393
Appl. No.: 10/083,409 Group: UNKNOWN
Filed: February 27, 2002 Examiner: UNKNOWN
For: SERVICE MANAGEMENT METHOD, SERVICE MANAGEMENT APPARATUS, SERVICE MANAGEMENT NETWORK SYSTEM, SERVICE MANAGEMENT PROGRAM, AND COMPUTER PROGRAM PRODUCT STORING THE SERVICE MANAGEMENT PROGRAM

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L E T T E R

Assistant Commissioner for Patents
Washington, DC 20231

June 26, 2002

Sir:

Applicant(s) filed an Information Disclosure Statement (IDS) on May 23, 2002, in which the date for JP 2001-228761A was incorrectly listed as 2001-08-20 on the Form PTO-1449(s). A corrected Form PTO-1449 is attached hereto showing the correct date for JP 2001-228761A as 2001-08-24. Please substitute this corrected Form PTO-1449 for the incorrect one previously submitted with the IDS filed on May 23, 2002 and return an appropriately initialed copy to Applicant(s).

If the Examiner has any questions concerning this application, the Examiner is requested to contact the undersigned at (703) 205-8000 in the Washington, DC area.

Respectfully submitted,

BIRCH, STEWART, KOLASCH & BIRCH, LLP

By Charles Birch #29271
Terrell C. Birch, #19,382

P.O. Box 747
Falls Church, VA 22040-0747
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Attachment(s)

ALL REFERENCES CONSIDERED EXCEPT WHERE LINED THROUGH. /AS/

Form PTO-1449

INFORMATION DISCLOSURE CITATION IN AN APPLICATION

(Use several sheets if necessary)

ATTY DOCKET NO.
1248-0580P

APPLICATION NO.
10/083,409

APPLICANT
M. NAGATA

FILING DATE
February 27, 2002

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JUN 26 2002

U.S. PATENT DOCUMENTS

[illegible]

FOREIGN PATENT DOCUMENTS

	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUB CLASS	TRANSLATION	
						YES	NO
/AS/	9-30055 A	1997-02-04	JP			X*	
/AS/	2001-322339 A	2001-11-20	JP			X*	
/AS/	2001-325351 A	2001-11-22	JP			X*	
/AS/	11-352846 A	1999-12-24	JP			X*	
/AS/	2001-34685 A	2001-02-09	JP			X*	
/AS/	2001-251464 A	2001-09-14	JP			X*	
/AS/	2001-250008 A	2001-09-14	JP			X*	
/AS/	2001-225922 A	2001-08-21	JP			X*	
/AS/	2001-344488 A	2001-12-14	JP			X*	
/AS/	2001-228761 A	2001-08-24	JP			X*	
/AS/	2001-228762 A	2001-08-24	JP			X*	
/AS/	2002-32641 A	2002-01-31	JP			X*	

OTHER DOCUMENTS

OTHER DOCUMENTS (Include Name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.) date, page(s), volume-issue number(s), publisher, city and/or country where published.

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EXAMINER	/Asfand Sheikh/
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DATE CONSIDERED	01/18/2008
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EXAMINER: Initial if citation considered, whether or not citation is in conformance with M.P.E.P. 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

* = English language abstract and partial translation

TCB/pjh

ALL REFERENCES CONSIDERED EXCEPT WHERE LINED THROUGH. /AS/